

Introduction to Human Services: Policy and Practice, An (8th Edition)

By Betty Reid Mandell, Barbara Schram

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Complete, up-to-date coverage of social welfare programs and policies with special coverage of how history, politics, and the economy shape these programs

This text puts the field of human services into a historical context, provides insights into the social welfare field, and gives concrete examples of how primary intervention strategies are put into daily practice in human service agencies.

It presents the many options offered in the field of human services and discusses the stresses that a human service worker will face in day-to-day work, with practical suggestions for avoiding burnout. The text compares the U.S. social welfare systems to systems in other countries, and uses a strong multicultural and social systems approach that distinguishes it from other texts.

Teaching & Learning Experience

- *Engage Students* – Outstanding pedagogy, including examples, cases, anecdotes, and interviews, keeps students interested.
- *Explore Current Issues* – Contemporary issues are incorporated throughout the text to provide students with the most up-to-date coverage; topics include: cyberbullying, immigration, and health care reform.
- *Support Instructors* – An Instructor's Manual and Test Bank, Computerized Test Bank (MyTest), and PowerPoint presentations, and BlackBoard and WebCT Test Item File provide instructors with additional support.

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Editorial Review

From the Back Cover
Known for its engaging style and for the many current examples of human service practitioners at work, An Introduction to Human Services is one of the leading books in the introductory human services market. The book provides complete and up-to-date coverage of social welfare programs and policies, and describes how history, politics, and the economy shape the programs. A strong multicultural and social systems approach also distinguishes it from other books. An Introduction to Human Services offers a historical context of the field of human services, insights into the overall social welfare field, and concrete descriptions of how primary intervention strategies are put into daily practice in human service agencies. It also provides a well-rounded look at the many options offered in the field of human services and discusses the stresses that a human service worker will face in day-to-day work, with practical suggestions for avoiding burnout. For anyone interested in human services, sociology, psychology, or social work.

About the Author

Betty Reid Mandell is Professor Emerita at Bridgewater State College, Massachusetts. She is the editor of *The Crisis of Caregiving: Social Welfare Policy in the United States*, Palgrave/Macmillan, 2010, and is the co-editor of *New Politics*.

Barbara Schram graduated from Antioch College and received masters degrees in both sociology and social work from Columbia University and a doctorate from Harvard University with a specialization in education and social policy.

Worked as a program direction of a large recreational and cultural organization, planning programs for children and young adults and supervising staff who delivered these services. Spent several years as the director of a community agency in a low income urban area helping parents become involved in their children's education and effect changes in the schools that better reflected their cultural background and values. Spent 26 years at Northeastern University where she originated and then taught in the Human Services Program. Designed appropriated courses and supervised student internships.

Has done extension volunteer work with citizen groups involved in interracial and special needs adoptions, improving services for persons with learning disabilities and improving prison education programs.

In addition to this text she has written over 20 articles and a book entitled, *Creating the Small Scale Social Program: From idea to implementation to evaluation.*

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