

Managing the Test People: A Guide to Practical Technical Management

By Judy McKay

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Managing the Test People was written for managers, leads, and people who may soon find themselves in a technical leadership position. It focuses on some of the unique problems in the software quality assurance profession, yet the bulk of the book is applicable to any technical management job. It provides practical advice for the novice and affirmation for the expert. It contains real world stories illustrating the concepts discussed in the text.

This book is written from a practitioner's viewpoint. The author has been in software management for over 20 years, working in a variety of companies, and has always been struck by the lack of practical, real world advice found only in general management books. Yes, all those methods should theoretically work, until you add in the politics of the environment, the technical work that must be done and, of course, those pesky people who seem intent on fouling up your plans. *Managing the Test People* is real - it's about the real world where there are real problems and real people, and it provides viable solutions that can actually be implemented.

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